

HTLC Ventures Inc
Department: Magnolia Square Market
Supervisor: Deli Store Manager
Job Position: Deli Clerk
Pay Rate: \$10.5/hour-\$13.00/hour, 15-40 hours per week

Teamwork is the key to success in our Deli, where our associates work together to take orders accurately, prepare fresh meals quickly, and serve customers with a smile. Deli Clerks are devoted to providing the best customer service and the highest product quality possible. Without them, our store wouldn't be able to provide freshly prepared sandwiches to customers ready to eat a meal. Deli Clerks also help customers with their catering needs.

Duties

A Deli Clerk's responsibilities include, but are not limited to, the following:

- Maintaining HTLC high standards for product freshness and sanitation
- Following policy and procedure including punctuality and uniform codes.
- Dynamically selling product by providing customers with information needed to make product-related decisions
- Preparing special orders and party trays
- Operating cash registers, meat and cheese slicers, oven, fryer, microwave, cutting tools, scale and other Deli equipment
- Assisting in other duties, as assigned
- Label products with appropriate dates and prices.
- Manage product maintenance and rotation to avoid damages or spoilages.
- Supervise deli counter to ensure prompt services to customers.
- Provide assistance to staff on preparation, packaging, and preparation of deli products.
- Assist in the preparation and placement of merchandising signage and displays.
- Maintain the store facility clean, neat and orderly.
- Manage high volume of customers in courteous manner.
- Respond to customer's queries promptly and accurately.
- Stock and display products as per merchandising standards.
- Observe sanitation and safety procedures to offer quality services.
- Perform slicing, cutting, weighing and pricing the products.
- Transport products to preparation or storage areas when needed.
- Keep the store shelves loaded with product all the times.
- Remove outdated and damaged products from shelves and storage areas.
- Manage weekly specials and introduce new items to attract customers.
- Welcome and address customers in friendly and courteous manner.

Qualifications

Required: The required qualifications are as follows:

- 18 years of age or older
- able to deliver friendly, courteous, prompt customer service
- able to read, write and perform simple math problems
- able to interpret, understand and follow instructions and solve problems

Preferred: The preferred qualifications are as follows:

- food preparation experience
- able to work well with others as a team member
- previous experience in a Deli
- a passion for serving people
- German Speaking and European food knowledge

Work Conditions

A Deli Clerk's duties are performed primarily in the Deli department. Work includes walking, standing for prolonged periods, and lifting deli products weighing up to 50 pounds. Duties also include frequent interaction with customers and associates.